

The Copper Wire

May 2017

A member/owner newsletter brought to you by Copper Valley Telecom



A Program of:
NTCA THE RURAL BROADBAND ASSOCIATION



2017 Customer Appreciation Picnics

12:00 pm - 1:00 pm

June 23:
Valdez
CVT Business Office

June 30:
Glennallen
CVT Business Office

July 14:
Cordova
Hollis Hendrichs Park

Come have CVTC staff
serve you hamburgers,
hot dogs, chips, cookies
and drink!

Valdez Copper to Fiber Conversions Kick-Off in May!

Watch for our call to schedule your appointment!

Copper Valley's copper-to-fiber conversion kicks off this summer. Beginning May 8th, CVT dispatchers will call Valdez residents in the core area of town to schedule conversions from copper to fiber.

- **Residents must be converted** in order to avoid disruption in voice or Internet services.
- **There is no charge for this conversion.**
- The conversion will take approximately one to two hours.
- An adult must be at home during the conversion appointment.
- Our techs will install electronics inside your home as part of this conversion.
- This conversion paves the way for you to order new higher Internet speeds if you wish. However, you are not required to make any changes to your services as a result of this conversion.

Please help our awesome CVT crews keep this project moving by responding to their calls and fitting a conversion appointment into your busy schedule!

Annual Meeting Reminder!

Don't forget to mark your calendars and join us on May 9th in Glennallen and May 11th in Valdez for the 2017 Annual Meetings! The Annual Meetings are a great time to get updates on CVT's projects and financials, and to hear about what we have planned for the future. Plus, you could win one of our great door prizes! Registration begins at 5:30 pm and the meeting begins promptly at 6:30 pm.



iPhone 6S

Experience iPhone on Alaska's best network.

Get a FREE iPhone 6S and a \$300 Apple gift card*



*Some restrictions apply. Limited inventory. Offer expires May 31, 2017

LOCAL

LONG DISTANCE

WIRELESS

INTERNET

Internet Privacy Rules

In March, the U.S. Congress reversed Internet privacy rules which the Federal Communications Commission (F.C.C.). had approved in October. These stricter rules were primarily put in place to prohibit large website providers such as search engines and social media sites from sharing or selling consumer information. The rules, though approved, had not taken effect when Congress acted.

Copper Valley Telecom wishes to remind the public that our company does not sell or give away any information about our telecommunications or broadband customers. Our company did not do it before the F.C.C.'s rules were adopted, and we do not plan to do so in the future.

Digital Literacy Educational Sessions Offered in 2017

It is important to Copper Valley to help community members acquire and update their knowledge and understanding of technology. We have developed a series of mini-courses for 2017 that we think will help residents improve their ability to use technology and web-based resources.

Over the next nine months, CVT will offer the following classes. They are all free of charge. **Stay tuned for announcements about dates, times, and locations.** Also, call or email us to receive notification if there are topics in which you are specifically interested. Please note that the topics below are subject to change.

- Mouse Skills for Senior Citizens and Beginners
- Facebook for Beginners
- Photo Management for Windows Computers
- Skype for Beginners
- Basic Keyboarding Skills
- Internet & Email Security (how to spot scams and other hazards)

In addition to these opportunities, Prince William Sound College is offering two one-credit summer classes: Quickbooks CIOS A120A - Bookkeeping Software Applications I: QuickBooks and Microsoft Excel CIOS A135A - Spreadsheets I: MS Excel. PWSC recommends that students for these two classes have basic computer skills. For information on these classes, contact the college directly.

We hope you will consider attending one of our sessions, attending a class at the college or on-line, or stopping by to get one-on-one assistance with your smart phone.

CVTC Board of Directors

Bill Bryson (P)
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The Copper Wire Quiz

Enter to Win a \$50 Gift Certificate

May 2017

Answer these three questions correctly, tear off, and mail or drop off at the Glennallen or Valdez business office. Return by the 15th of the month to ensure your entry is included in the monthly drawing. Congratulations to last issue's winners Alice Craig (Glennallen) and Jeannie Kirkland (Valdez). *REMEMBER TO FILL IN YOUR NAME!*

- 1) True or False? There is no charge for residents when their homes are converted from copper to fiber. _____
- 2) What are the dates of the Annual Meetings? Glennallen: _____ Valdez: _____
- 3) What is one topic that may be covered in the upcoming Digital Literacy classes?

Name: _____ Mailing Address: _____ Phone: _____