

# The Copper Wire

October 2017

A member/owner newsletter brought to you by Copper Valley Telecom

## Copper Valley Telecom Becomes National Cyber Security Awareness Month 2017 Champion; Sponsors a Month of Education and Outreach

Copper Valley Telecom has announced that it has become a Champion of National Cyber Security Awareness Month (NCSAM) 2017. CVT joins a growing global effort among businesses, government agencies, educational institutions, associations, nonprofit organizations and individuals to promote online safety awareness.

Recognized every October, NCSAM was created as a collaborative effort between government and industry to ensure all digital citizens have the resources needed to stay safer and more secure online while also protecting their personal information.

Coordinated and led by the National Cyber Security Alliance (NCSA) and the U.S. Department of Homeland Security (DHS), NCSAM has grown since its inception, reaching consumers, small- and medium-sized businesses, corporations, educational institutions and young people across the nation and internationally.

As part of CVT's Cyber Security Month local efforts, the company is posting tips and links to resources such as fact sheets on its website and Facebook page. Additionally, CVT is sponsoring KVAK's Kids Club where local students will read, record, and broadcast important advice about staying safe online. The public may also attend an open house during October at the CVT office where even more information will be available.

Tabitha Gregory, CVT's Chief Customer Relations Office said, "Copper Valley Telecom is a cooperative which means our mission is to serve our communities. Cyber crime, including fraud, stalking, and theft, is growing globally and we want our customers and residents to know everything they possibly can about how to stay safe and protect themselves, their families, and businesses. That's why we're sponsoring a whole month of educational activities and outreach about this topic."

For more information about National Cyber Security Month, visit [staysafeonline.org/ncsam](http://staysafeonline.org/ncsam).



A Program of:  
**NTA** THE RURAL BROADBAND ASSOCIATION<sup>SM</sup>

## The People You Know

Elizabeth Covington



Customer Service Representative



# OCTOBER IS CO-OP MONTH



Copper Valley Telecom  
The People You Know

Copper Valley ELECTRIC  
A Touchstone Energy<sup>SM</sup> Cooperative

Join CVEA & CVTelecom for a **Cooperative Month Food Drive** to Benefit Local Non-Profit Organizations

LOCAL

LONG DISTANCE

WIRELESS

INTERNET

# CVTC Statement of Non-Discrimination

Copper Valley Telephone Cooperative, Inc. assures that it will fully comply with all requirements of Title VI of the Civil Rights Act of 1964, all requirements of Section 504 of the Rehabilitation Act of 1973, as amended, all requirements of the Age Discrimination Act of 1975, as amended, the Americans With Disabilities Act of 1990, and all requirements of the rules and regulations of the U.S. Department of Agriculture to the end that no person in the United States shall, on the grounds of race, color or national origin, or solely by reason of such person's handicap, or on the basis of age, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination in the conduct of its programs or the operation of its facilities.

Under this Assurance, this organization is committed not to discriminate against any person on the grounds of race, color or national origin, solely by reason of such person's handicap, or on the basis of age, in its policies and practices relating to applications for service or any other policies and practices relating to treatment of beneficiaries and participants including employment, rates, conditions and extension of service, admission or access to or use of any of its facilities, attendance at and participation in any meetings of beneficiaries and participants or the exercise of any rights of such beneficiaries and participants in the conduct of the operations of this organization.

## CVT & CVEA Celebrate October Cooperative Month!

Copper Valley Telephone and Copper Valley Electric are collaborating once again to celebrate October Cooperative Month!

During the month of October, please drop off non-perishable food items at either CVT or CVEA during regular business hours, and be entered to win a \$100 Service Credit. Food items dropped at CVEA get you a ticket (one time per item) to win their service credit. To be eligible to win CVT's service credit, please drop off items at the CVT main office. There will be winners selected in both districts. **Thank you for helping us help our local food banks!**

### IN HOME WIFI NETWORK FACT #3

Upload speed is as important today as the download speed for a high quality internet experience. If you are experiencing buffering, our technicians can advise you about whether you might benefit from an increased upload speed. Copper Valley now offers upload speeds from 3 Mbps up to 100 Mbps.

### IN HOME WIFI NETWORK FACT #4

Older devices may not be able to make use of very high internet speeds. For example, PCs, laptops, or smartphones that are several years old may have processors that limit their speed. This may impede your ability to download or upload material to the internet. Additionally, even most new smart phone processors and wireless chips are not capable of using speeds greater than 100 Mbps.

#### CVTC Board of Directors

Bill Bryson (P)  
Mike Rego (VP)  
Mike Britt (S/T)  
Jason Hoke  
Tami Jindra  
Travis Million  
Ryan Morgan  
Trish Stowe

#### The Copper Wire Quiz

#### Enter to Win a \$50 Gift Certificate

October 2017

Answer these three questions correctly, tear off, and mail or drop off at the Glennallen or Valdez business office. Return by the 15th of the month to ensure your entry is included in the monthly drawing. Congratulations to last issue's winners the LSTCA (Glennallen) and Ray Tapp (Valdez). **REMEMBER TO FILL IN YOUR NAME!**

- 1) If you are experiencing buffering issues increasing your \_\_\_\_\_ may help.
- 2) During the month of October, you may be entered to win a \$\_\_\_\_\_ service credit for donation of non-perishable food items.
- 3) As part of CVT's Cyber Security Month local efforts, the company is posting tips and links to resources such as fact sheets on its \_\_\_\_\_ and \_\_\_\_\_ page.

Name: \_\_\_\_\_ Mailing Address: \_\_\_\_\_ Phone: \_\_\_\_\_